

# Bisley Base Ltd

## Visitors Policy

Bisley Base Ltd is committed to providing a safe and secure environment for the children in our care. When we have visitors we need to ensure that this will not have a detrimental effect on the children and that the person in question has a valid reason for visiting. Accordingly, when a visitor arrives we will follow the procedure set out below

- All visitors must sign the **Visitor Log**.
- The identity of the visitor will be checked and this will be recorded on the **Visitor Log**.
- If staff require further reassurance of the identity of the visitor, they will phone the employing organisation of the visitor, eg Ofsted, Local Authority, Environmental Health Department, etc, for further confirmation. If this is not possible, staff will seek the advice of the Manager.
- The reason for visit will be recorded.
- Visitors will never be left alone or unsupervised with the children.
- If a visitor has no reason to be on the premises staff will escort them from the premises.
- If the visitor refuses to leave, staff will call the police. In such an event an **Incident Record** will be completed and the manager will be immediately notified.
- When a visitor leaves the premises, we will record the time of departure on the **Visitor Log**.
- **COVID UPDATE TO POLICY**
- Visitors must sign in on NHS track and trace app, or leave full details including home address and phone number.
- Visitors must not display any covid symptoms, or have been in contact with any positive cases in the last 7 days.
- Visitors must antibac hands on the way in.
- If social distancing is not possible, mask will be worn.

This policy was adopted by: Bisley Base Ltd	Date: April 2021
To be reviewed: April 2022	Signed: Lynda Faithfull